## COVID-19 UPDATE

9-25-2020
Dear Residents and Family Members:
With the postponement of visitation again due to isolated COVID positive cases in the facility, it has proven to be a disappointing week for our residents, families, and friends, as well as LCC staff. The phrase, one step forward, two steps back certainly applies to many skilled nursing facilities these days, but the LCC staff and I will continue to remain hopeful.

Yesterday the Governor reported that the total number of New York State COVID hospitalizations remains low, and the testing positivity rate is slightly above one percent. There were no additional staff persons or residents testing positive for COVID-19 at LCC since our last posting earlier this week. Our designated COVID-19 area has been empty for weeks, and we are so proud of this accomplishment.

We have received several inquiries from our family members regarding resumption of beauty salon services. As always, we attempt to address your concerns and ensure that our responses and actions are compliant with NYS guidance. Yesterday, our Long Term Care Association confirmed that salon services, unfortunately, are not yet approved to be resumed. We will continue to monitor this area for any changes and will report to you as soon as information is available. In the meantime, our staff is doing everything they can to ensure our residents look their best each day. Special thanks to our healthcare heroes who have stepped up to fill even more shoes!

During this time, please utilize our virtual visitation options to stay connected to your loved ones. FaceTime, Skype and/or Window Visits are still available, so please contact the Recreation Department at 845-235-8230 or 845-235-8231 by 4 p.m. today to schedule your visit.

Resident-specific questions or concerns, as always, should be directed to our Director of Nursing, Nurse Managers, or our Social Workers.

COVID-19 is still a risk, so wear your masks, maintain physical distance, stay home if you are feeling sick, and get tested!

Patricia Ludington, RN
Administrator

