IMPORTANT NOTICE TO ALL FAMILIES AND VISITORS

COVID-19 OUTBREAK – STRICT INFECTION CONTROL MEASURES

Dear Residents' Families and Visitors,

Our facility is currently experiencing a COVID-19 outbreak affecting **three units**.

To protect the health, safety, and well-being of all residents, staff, and visitors, we are asking everyone to strictly follow infection prevention and control measures when visiting the facility.

All family members and visitors are required to:

- **Wear a face mask throughout your visit**, including while with your loved one.
- Perform hand hygiene upon entering and leaving the facility and before and after resident contact.
- **Avoid visiting** your loved ones if you are experiencing symptoms of illness, including fever, cough, sore throat, congestion, or other respiratory symptoms.
- Follow any additional precautions communicated by the staff.

We understand how important it is for residents to maintain connections with their loved ones. Your cooperation and understanding are greatly appreciated during this time. These precautions are necessary to help prevent the further spread of COVID-19 and protect our vulnerable residents.

Thank you for your cooperation, understanding, and continued support.

Sincerely,
Megan Holton

Administrator