

COVID-19 UPDATE
RESUMPTION OF VISITATION!

10/15/2020

Dear Residents and Family Members:

I am pleased to report that Lutheran Care Center received approval to resume visitation from the NYS Department of Health, **effective immediately!** We are eager to welcome our families and friends back, but as you know, there are a number of stringent DOH guidelines that must be followed before you enter the building and once you are in the building.

Proof of testing, visitor screening, mask wearing, and physical distancing requirements are non-negotiable and will be strictly enforced, if visitation is to continue. These guidelines are for the protection of our residents and staff, as well as our visitors.

All guidance that nursing homes must follow to permit visitation are posted on our website, under the heading, "**LCC COVID-19 VISITATION GUIDANCE.**" Please keep in mind that guidance may be revised at any time by our regulators, so please check this site frequently for changes.

If you meet ALL the requirements listed, and you wish to schedule your visit, please contact Diane Archibald directly at 845-235-8104, or call the facility's main number at 845-486-9494, Ext.104 to schedule your visit. Alternatives for in-person visitation are still available via FaceTime, Skype and/or window visits. These methods will be utilized in the evenings and on the weekends, until further notice. As usual, please contact Carolyn at **Ext. 231, or 845-235-8231** to arrange your virtual weekend visit.

If you have any resident-specific questions or concerns, please contact our Director of Nursing, Nurse Managers, or our Social Workers for assistance.

While I am aware that you are all excited to see your loved ones, please join me, again, in thanking the "LCC Healthcare Heroes" who worked so hard to get us to this point by keeping our residents safe and happy over these many months! Heartfelt thanks to all our staff for what they do every day!

Be well and stay safe.

Patricia Ludington, RN
Administrator