LUTHERAN CARE CENTER

IMPORTANT NOTICE TO RESIDENTS' FAMILIES AND VISITORS November 20, 2026

COVID-19 AND INFLUENZA (FLU) OUTBREAK

Dear Residents, Family Members, and Visitors,

We would like to inform you that our facility has identified cases of **COVID-19 and Influenza (Flu)** among residents. Over the last couple of weeks, LCC identified 6 COVID positive residents on unit 2 North (rehab unit) and three COVID positive cases on unit 2 South. One resident with flu Positive was identified yesterday on a rehab unit.

The health, safety, and well-being of our residents, staff, and visitors remain our top priority. We are closely monitoring affected residents and implementing appropriate infection prevention and control measures to help prevent further spread of infection. Department of Health has also has been notified.

Precautionary Measures Being Implemented:

- Residents who test positive are placed on appropriate transmission-based precautions.
- Our Environmental Services Department, as always, is working diligently to clean and sanitize high traffic areas and surfaces throughout the facility.
- Residents are being monitored for signs and symptoms of respiratory illness.
- Staff are following appropriate infection prevention and control practices, including the use of personal protective equipment (PPE).
- Testing and monitoring are being conducted as indicated.

Important Information for Family Members and Visitors:

- Please do not visit if you are experiencing fever, cough, sore throat, congestion, or other symptoms of illness.
- Visitors may be required to wear a mask and follow additional infection control precautions.
- Please follow all posted isolation and visitation instructions.
- Contact the nursing department before visiting a resident who is on transmission-based precautions.
- Please practice good hand hygiene before and after visiting.

We appreciate your patience, understanding, and cooperation as we work to protect our residents and maintain a safe environment. Please talk to the nursing department for any questions. Thank you for your continued support and cooperation.

Megan Holton
Administrator
11/20/2026