



## **LUTHERAN CARE CENTER AT CONCORD VILLAGE**

*A Ministry of The Lutheran Care Network*  
965 Dutchess Turnpike – Poughkeepsie – NY 12603  
Phone (845)-486-9494 – Fax (845) 486-1061

March 26, 2020

Dear Family Members and Resident Representatives

As we continue to navigate and endure the COVID-19 pandemic, I wanted to touch base with all of you and provide some updated communication. First, I want to assure you that our facility continues to provide our residents with all the care they have become accustomed to at LCC.

As of this writing, we have NO POSITIVE COVID-19 CASES.

We as a facility are blessed to have a dedicated staff who each and every day place the commitment to the care of your family member as their priority. Our residents have been patient and understanding during this stressful time. We continue to offer and encourage our residents to participate in independent and small group activities. They are engaging in activities while abiding by the “social distancing” regulations set forth by NYSDOH.

We continue to follow stringent Infection Control policies and procedures to protect our residents and staff. This has been difficult for family members as well as the residents and we understand your concerns. There are a number of ways for you to stay connected with your loved one through technology ie; (Facetime, Skype). Window visits have also been an encouraging and welcome activity.

Please reach out to me if you have any questions or concerns at [pludington@tlcn.org](mailto:pludington@tlcn.org) .

As new information becomes available, I will communicate via email or LCC website.

Sincerely,



Patricia Ludington  
Administrator