



COVID -19 **VISITOR FACT SHEET**



Coronavirus disease (COVID-19) is an infectious disease caused by a new virus. It can lead to respiratory illness with symptoms such as a cough, fever, and shortness of breath. In a growing number of cases, it can be more severe than the flu, with a higher mortality rate. Certain populations are more at risk of getting this virus, including individuals age 60 or older and people of any age with serious underlying medical conditions.

NYS DOH has allowed resumption of visitation in nursing homes. You must abide by the guidelines outlined in this fact sheet.

LCC VISITATION PROCEDURES:

1. All onsite visits must be scheduled **in advance**. Please call **Diane Archibald** at **845-235-8104**, or **845-486-9494**, ext. **104** to request visitation. **No visits will be permitted without advance notice.**
2. Visits will be scheduled Monday through Friday **ONLY**. There will be two sessions, from **10:45 a.m. – 11:15 a.m.** and again from **2:45 p.m. - 3:15 p.m.**
3. Visits will be **limited to 30 minutes** to allow more of our residents to receive visitors.
4. Visitation is **strictly prohibited in resident rooms** or care areas.
5. The **Adult Day Health Services area** will be used for visitation of **no more than 10% of our current census**. Residents may have **no more than 2 visitors** at any one time. **No one under the age of 18** is permitted to visit unless accompanied by an adult 18 years of age or older.
6. **You MUST bring documentation that you were tested for COVID-19 within the last 7 days with a NEGATIVE result.**
7. Visitors must complete a form for potential contact tracing prior to arrival. You will be **screened for signs and symptoms of COVID-19 prior to resident access**, and **visitation will be refused if an individual exhibits any COVID-19 symptoms** or doesn't pass the screening questions.
8. Screening shall consist of **both temperature checks and questions** regarding international travel or travel to other states designated under the Commissioner's travel advisory.
9. Visitors and the residents they are visiting **must wear a face mask or face covering that covers both the nose and mouth at all times when on the premises of LCC.**
10. Visitors must **maintain physical distancing of 6 feet.**
11. LCC will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents and visitors **prior to visiting the residents**. Rub hands together using friction.
12. Newly admitted residents to LCC must isolate for 14 days so will be ineligible for visitation until the end of the 14 day period.
13. **Any new COVID-19 positive result in a resident or a staff person will immediately halt visitation privileges** at a nursing home for a minimum of 14 days from the date of identification.
14. **Finally, for our resident and staff safety, if you are feeling unwell or sick, PLEASE DO NOT VISIT LUTHERAN CARE CENTER.**

If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.

