

COVID-19 UPDATE

4-6-2021—VISITATION UPDATES

Dear Residents and Family Members:

First and foremost, I am pleased to report that there have been no new cases of COVID positive residents or staff identified since our last posting. As I am sure you are aware, despite LCC's encouraging news, cases of COVID-19, including hospitalizations and ICU admissions in NYS are on the rise, even though more than 33% of New Yorkers have received at least one dose of a vaccine.

Due to this concern, and as a result of an overwhelming number of visitors at LCC on Friday, 4/2/21, our Interdisciplinary Team (IDT) had to revisit our current visitation plan. Staff on duty at the time reported that residents and visitors were unable to maintain appropriate physical distancing requirements as there was insufficient space to do so. While we recognize that our families are extremely anxious to see their loved ones, our primary focus must always be the protection of our vulnerable residents, our staff, and our families and visitors.

Therefore, we are again requesting that **if you would like to visit your loved ones at LCC, you call the Reception Desk to schedule an appointment.** This allows us to ensure that the resident you are visiting is out of bed and "visitor-ready" when you arrive. It also enables "crowd control" management to ensure physical distancing and other infection control requirements.

In order to arrange for adequate staffing to oversee visitation and ensure infection control measures, we must revise visiting hours and limit the number of visitors. The revised hours are as follows:

Monday through Friday:

<u>Time</u>	<u>Location</u>	<u>Maximum # of Visitors</u>
10 a.m. – 10:30 a.m.	Adult Day Program	16
11 a.m. – 11:30 a.m.	Adult Day Program	16
4 p.m. – 4:30 p.m.	Main Lobby	16
5 p.m. – 5:30 p.m.	Main Lobby	16

There will be **No** visits scheduled for weekends and holidays at this time. We will review this policy again next week. When weather permits, we will be holding visitation outdoors to reduce the likelihood of any transmission, and hopefully increase the number of visitors we can accommodate. Until unrestricted visitation is resumed, FaceTime, Zoom and Skype will be available. Our Nurse Managers, Social Workers, and the Director and Assistant Director of Nursing are also available to provide you with information.

Please be safe, avoid crowds, get vaccinated as soon as you are able, and always wear your mask.

Patricia Ludington, RN
Administrator