



LUTHERAN CARE CENTER AT CONCORD VILLAGE

*A Ministry of **The Lutheran Care Network***
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April 9, 2020

To Our Residents and Family Members:

This is a challenging time for all of us, and we are continuing to do our best to combat the spread of COVID-19. As you may be aware, the NYS DOH issued a directive on March 25, 2020 entitled *Hospital Discharges and Admissions to Nursing Homes* that “*nursing homes cannot deny admission or readmission to a nursing home based on a confirmed or suspected diagnosis of COVID-19.*” While we do have isolated cases of COVID-19 in a section of a designated unit with designated staff, we continue to take measures to prevent the spread of this disease.

Our staff, as well as any essential visitors, is diligently screened upon entry to the facility. All staff is required to wear masks, and we cannot emphasize enough the importance of proper handwashing and disinfection of the facility. Our residents are being monitored on a daily basis and observing social distancing during mealtimes on all units. Communal activities have been canceled, but our Therapeutic Recreation staff continues to engage residents, individually and in small groups, on each unit while observing social distancing.

LCC currently has adequate supplies of Personal Protective Equipment (PPE) and is utilizing them as per Infection Control guidelines. We are in close communication with our Medical Director, the CDC, and the NYS Department of Health as recommendations are changing constantly, and we will continue to follow those mandates.

We recognize that being separated from your loved ones is very difficult for all of you, so we encourage you to stay connected with your loved ones via texts, cards, phone calls, SKYPE, and FaceTime. If you need assistance or would like to schedule a time to connect, please contact your nurse manager.

We will continue to provide updates as we navigate through this pandemic. We ask for your prayers, and we continue to pray for you and your families.

Sincerely,

Patricia Ludington

Patricia Ludington, RN, LNHA